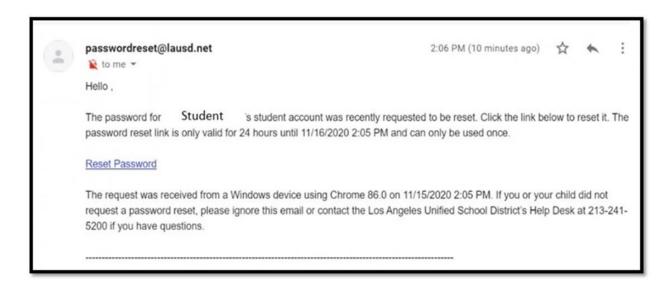
November 16, there will be an update to the student MyMail Password reset page (https://mylogin.lausd.net/Student/).

The update will only affect Option 3 – Reset your password if you only know your Email and Birth Date.



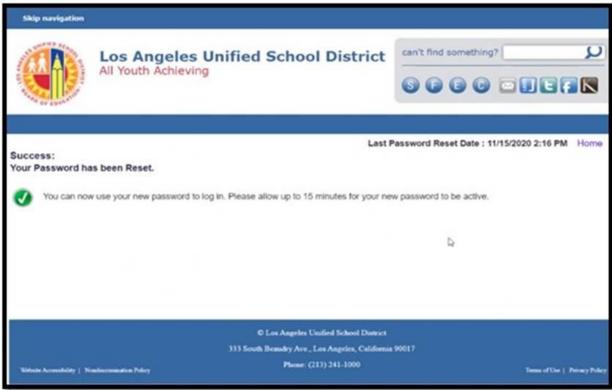
"Reset your password if you only know your Email and Birth Date" link will allow those parents who have a Parent Portal account and have Linked their student in Parent Portal, to receive a password reset link via their email.

NOTE: All parent(s)/Legal Guardian(s) who have linked the student will receive the Password Reset email.



The password reset link is a one-time use and will allow them to reset/update the student mymail password.

Once they reset the password, they will see the following page. Notice there is a time stamp for "Last Password Reset Date". It can take up to 15 minutes for the new password to be active.



If the password reset link has already been used, they will receive the following notification: "Password reset link is expired."

